# MFaaS Customer Meeting chat log and Q&A

## Sept. 15, 2020

Q:Is there anything agencies need to do for the pricing model to kick in? [Vicki Kent, DSHS]

A: No, there is nothing agencies need to do. The new model has been approved by the MFaaS Steering Committee and will begin July 1, 2021.

Q: Is there a way agencies can see what the sample billing statement looks like? [Eric Lindeblom, DCYF]

A: A general communication was sent to all Mainframe CIO’s. Check with your agency CIO for more specific communication.

Q: For tomorrow (September 16, 2020) can we add SAW/HOD to the agenda? [Carolee Rodgers, LNI]

A: Yes, please send specific questions so that WaTech can have the best resources available.

Q: Agencies can't modify HOD for mock testing [Chey Kyarky, DNR]

A:WaTech will modify HOD for Mock testing once Mock IP addresses are available.

Q: Will you let us know sooner than the next meeting about the outcome of the SSA results? [Chey Kyarky, DNR]

A: Yes, we will send an email communication by the end of the week.