

MFaaS Semi-Monthly Customer Meeting

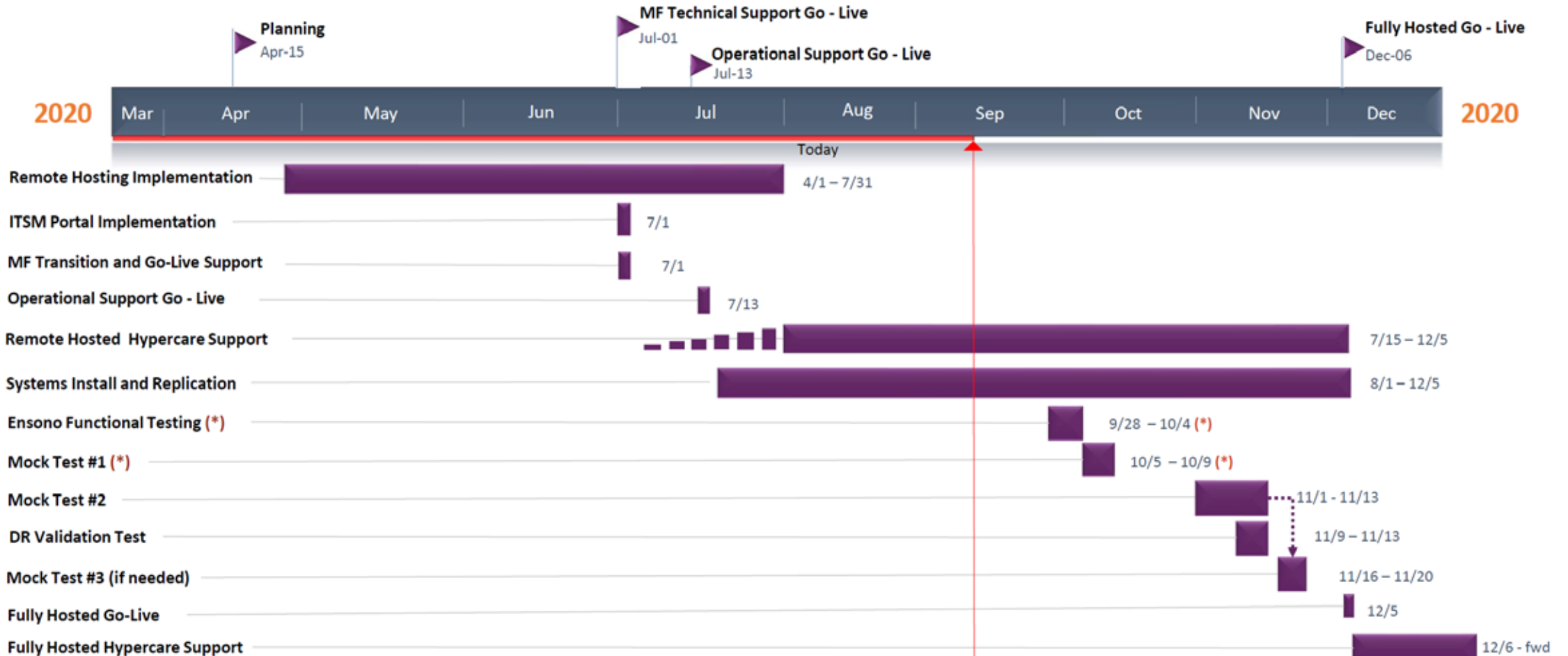
September 15, 2020

Agenda

- Welcome
- Migration Milestones & Schedule
- Agency Testing
- Pricing Model
- Q&A

Migration Milestones & Schedule

Project Timeline (*) Early Testing dependent on systems deliveries, config and data replication. Contingency plans in development



Migration Milestones & Schedule

- Focus:
 - Incident and Change Management
 - Equipment builds & circuit delivery underway
 - EOS 360 Upgrade
 - SSA Security Evaluation and Certification
 - Mock Testing
 - Migration to Ensono Data Center

Key Risks

RISK	POTENTIAL IMPACT	PROBABILITY OF RISK	MITIGATION STRATEGY
SSA Security Evaluation	Puts the production cutover date of December 5-6 in jeopardy.	High	Submit the security evaluation questionnaire (SEQ). Meet with SSA to discuss SEQ. Meeting scheduled for 9/16.
Delays in circuit delivery	May not have a Mock 1 window. Data transfer to the mainframe in Omaha would be delayed.	High	Have escalated the primary 1 Gbps circuit delivery by both WaTech and Ensono. The 300 Mbps backup circuit that is to be delivered this week, will be requested to be upgraded to a 900Mbps circuit.

Agency Testing (no change)

ØMock 1	October (contingent system installation)
ØMock 2	November 2 - 13
ØD/R Validation	November 9 – 13
ØMock 3 (if needed)	November 16 – 20
ØProduction cutover	December 5 - 6

Pricing Model

- Finalized pricing model to be sent out to agency CIOs after review by WaTech communications team

Questions/Comments

Customer Testing Meeting – September 16

Next Customer Meeting – October 6

Steering Committee – October 13