

# Policy & Standard Background

**Name:** Establishing an Enterprise Service

**New, Update or Sunset Review?** Update/Sunset Review/New Standard

What due diligence was conducted to determine the content of this policy/standard? If this is an update or sunset review, provide information as to what changes were made, if any, as well as reasons behind the policy/standard content.

- Replacing existing policy/past the sunset review
- Workgroup with agencies and interested parties, Enterprise Architecture Council (EAC).
- Update the considerations for establishing an enterprise service.

What is the business case for the policy/standard?

- WaTech is directed to create a roadmap for Enterprise Architecture by RCW [43.105.265 - Enterprise-based strategy for information technology -- Use of ongoing enterprise architecture program](#).
- Enterprise services deliver economies of scale and reduce technical debt through shared services.

What are the key objectives of the policy/standard?

- Reduce overall technology spending by consolidating services centrally.
- Expand enterprise service designations to services offered by other pillar agencies, such as DES and OFM.
- Clear criteria for designating an enterprise service.

How does policy/standard promote or support alignment with strategies?

- Designating Enterprise Services aligns with the state IT strategic plan goals 2, Accountable IT Management, 4 – Enterprise Architecture, and 5 – Privacy and Security. The policy creates economies of scale to reduce technical debt, promotes reuse, promotes portfolio alignment with statewide architecture, advances adoption of modern, cloud-based technologies, supports use of common, shared technologies, and supports security and privacy through shared proactive cybersecurity solutions.

## What are the implementation considerations?

- WaTech will need to communicate changes to the policy to all agencies.
- Moving services to standards falling under this policy organizes them differently and will need to be communicated.

## How will we know if the policy is successful?

- More services will be designated as enterprise services.
- Agencies of all sizes are utilizing the state enterprise services as a resource.
- Enterprise services are identified, codified, and certified across the state.
- IT community is better informed of expectations and designated Enterprise services.
- Qualitative feedback from the IT community confirming their understanding of the Enterprise portfolio
- The number and type of waivers we receive are good measures for understanding the success of the policy.
- Redundant/duplicative services are reduced.